

We Are All Actors
Act 2, Scene 8
"An Audience Never to be Born"

by
Bob Blakley

INT. AN OFFICE

DANIEL, the director of research for a non-partisan policy think-tank, paces back and forth in front of a bookcase. After a minute, he walks over to a desk and picks up the telephone.

DANIEL
Hello? Jenny?

JENNY, a research assistant, sits at her desk in another room.

JENNY
Hello Daniel. What's up?

DANIEL
I'm stuck and I'm hoping you have an idea about how to get me unstuck.

JENNY
Let me just reach into my magic bag of ideas here.... OK, got one!

DANIEL
Very funny. Here's the problem. I need to send an email about the new highway spending bill, but I'm having trouble putting together anything people will actually read.

JENNY
What do you mean?

DANIEL
It's the same problem I have all the time. I want to highlight a few issues in the bill, but there's nowhere I can send people that lets them see the issue in context without reading too much.

JENNY
You could send them to the Thomas website.

DANIEL sits on the corner of his desk.

DANIEL
I could, but it's not easy to do that without being confusing.

(MORE)

DANIEL (cont'd)

I can get the whole text of the bill in PDF from Thomas, but nobody wants to read the whole bill, and nobody wants to install Acrobat reader, open a big file, and page down to page 77. I can send people to the paragraph I'm talking about, but it's just sitting there in a huge mass of other stuff they don't really care about, and they might get lost.

JENNY

Don't you usually just copy the relevant sections and paste them into your email?

DANIEL

Yeah, but that causes big problems when people want to look at the context. It's kind of hard to point them to the right place - I'm right back to sending them to page 77 again, or directing them to paragraph 130. That's bad enough, but it gets even worse, because when the bill is redrafted or amended, all of a sudden the references point to the wrong place.

JENNY gets up and starts pacing while talking.

JENNY

You know, I've been having the same problem with commentary. When we want to quote another organization's report on a subject, we have to copy a quote into an email, but there's usually context in the report that's interesting and is too long to just copy into our materials. It's like Goldilocks and the Three Bears - we can't usually find a chunk of information that's "juuust right".

DANIEL stands up too.

DANIEL

Yeah! I wish I could just blow the bills up into tiny little pieces, like a sentence or a paragraph, and give each one a label so it would be easy to refer to - like the chapter and verse numbers in the Bible or something.

JENNY

That would be really useful. And of course legislation is already organized that way on paper - by bill number, section, paragraph and so on. The organization just isn't translated into electronic form very well.

DANIEL

You're right - why is that?

JENNY

I'm not sure - maybe nobody's gotten around to doing it yet. But for what I'm doing it's not really enough to organize the bills that way. We need to organize the commentary the same way too.

DANIEL

The Bible does that too - you know in reference Bibles there are all kinds of little notes and cross-references in the margin. And in the Talmud, the commentary is right on the page with the text, complete with the commentators' names and everything.

JENNY

It would be really cool to have commentary on legislation organized that way, with links in both directions, so you could get from the commentary to the bill text, but also go backwards from the bill text to find all the comments on it.

DANIEL

That's exactly what I need. If I had that I could just send an email that says "we've analyzed House Resolution 1777, section 3 parts (b) - (d). You can find the text at this link. If you follow the link you can find our analysis and everyone else's comments too."

JENNY

Our readers would really love that. A lot of them have trouble finding out what we've done on an issue.

DANIEL

Really?

JENNY

Yeah! They can Google our name and some terms describing the issue, and they'll usually get some hits, but most of the time what they get is a link to one of our reports.

DANIEL

And then they've got to read a 50-page PDF file, just like I do when I'm trying to extract the text from a bill.

JENNY

Yeah, and the report has all sorts of commentary on other issues that aren't what they're looking for. It would be great if they could just go to the issue and have our work on that specific issue magically appear in the margins.

DANIEL

That would solve another problem I have too - I never know when I'm done searching.

JENNY

You lost me.

DANIEL

Well, if I'm trying to find facts related to an issue, or analysis from experts, I can do Google searches and ask reference librarians, but I always have this sinking feeling that if I just followed a few more links or typed some smarter terms into the search box I'd find something really good that I've missed.

JENNY

OK, I get that feeling too, but how does blowing the bills up into little pieces help with that?

DANIEL

I guess it doesn't, exactly. But if everybody knows the bill is online in an easy-to-reference form, and if everybody goes there to add their research and commentary, then all the information can end up in one place.

JENNY

Oh, you mean like a network effect.

DANIEL

I think so - because as soon as the blown-up-little-pieces repository gets to be well-known as the most useful place to find information, people who want their information to be useful will want to put it there.

JENNY

That makes sense. I'd certainly put my research into a place like that if it existed, because I think it would make it easier for my customers to find it and use it and reference it.

DANIEL sits down at his desk and starts to write some notes on a notepad.

DANIEL

There isn't anything out there like this, though, is there?

JENNY

Nope.

DANIEL

So you haven't given me an idea.

JENNY

Yes I have. I just haven't solved your problem.

DANIEL

OK, you got me there. But it could exist, right?

JENNY

Sure. If somebody builds it.

DANIEL

What would it look like?

JENNY

Well, it would need a database on the back end, because you have to have somewhere to keep the little pieces after you've blown things up. And it would need a tool to link things together, so we could link our analysis to the original text. And of course the hardest part would be the interface - it would have to have some way to show people all the pieces and how they're linked together.

DANIEL

You're making it sound complicated.

JENNY

It's too complicated for us to build by ourselves.

DANIEL

Do we have to pay somebody to build it? We probably don't have the funds for that.

JENNY

Maybe not. Since we and a whole bunch of other people would be using it together, maybe we could build it together as an open-source project.

DANIEL
Really?

JENNY
Sure. Why not?